**Order number:**

（订单号）

**Cardholder Details**

（买家信息）

Name（买家姓名）:

Email（买家邮箱）:

Address（收件地址）:

**Order details:**

（订单详情）

 [order link] （商品详情链接）

[References:]

（与买家沟通详情，比如买家买了什么，是什么时候下单的，仓库的发货时间是？物流签收时间是？

再简述贵司的物流条款中的发货时间）

The customer ordered a smart speaker on May 11, and the warehouse shipped it on May 12. The latest logistics showed that the receipt was signed on May 22. Shipping time is usually 10-15 days according to shipping policy. Therefore, the delivery time and signing time of the order are within a reasonable range.

注：红字部分为举例内容，需删除

1. **Logistics or buyer signing record:**

（物流信息截图或买家签收记录）

1. **Shipping policy in website :**

[shipping policy link and Screenshots]

（提供贵司的物流条款网址并附对应条款截图）

1. **Full correspondence between cardholder and merchant:**

(可另附与买家的沟通记录截图或其他更多有助于核实交易真实性的材料)

1. **Others:**